

TopDoc ConnectSM

A Benefit for You and Your Employees

TopDoc Connect gives your employees access to the right specialists with proven expertise to treat their conditions and speeds them on the path to better health. This helps you control costs and strengthens your investment in employee health and productivity.

TopDocConnect.com | 1.800.970.4157



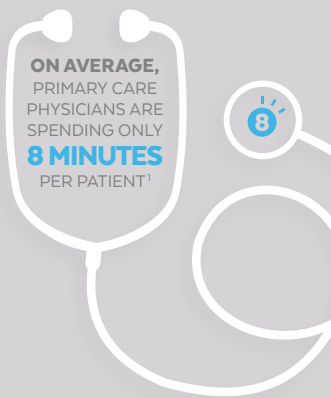
LOST EACH YEAR IN
**PREVENTABLE
ERRORS
AND POOR
OUTCOMES²**

33% OF PATIENTS ARE
MISDIAGNOSED³



AND

50%+ RECEIVE
**INCORRECT
TREATMENT³**



**ON AVERAGE,
PRIMARY CARE
PHYSICIANS ARE
SPENDING ONLY
8 MINUTES
PER PATIENT¹**

The Employer Healthcare Benefits Dilemma

Providing healthcare benefits to employees is more challenging than ever. What's at the center of high plan and claim costs? Specialty care. While only a small percentage of employees require specialty care, it's those claims that by far cost you the most.

KEY FACTORS: WHY SPECIALTY CARE DRIVES HIGH CLAIMS



The primary care landscape is in crisis. Diagnoses are being made by overburdened primary care doctors who spend only 8 minutes per patient on average.¹ Some patients are diagnosed in the ER or urgent care facilities. Or even worse, patients use the Internet to diagnose themselves.

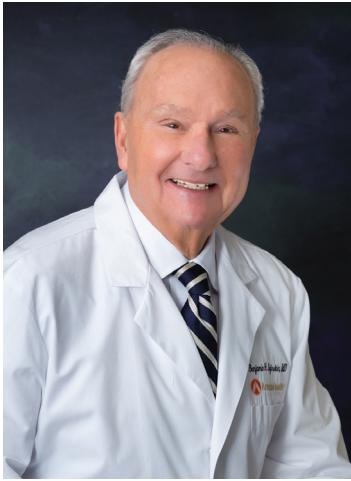


The specialty care arena is complex. There's an estimated 900,000 board-certified specialists practicing in 200 specialties and subspecialties.⁴ They treat 30,000 disease types, many of which have more than one treatment option.



The link from primary to specialty care is broken. Primary care physicians lack the time and resources to make proper specialty care referrals. Employees are often forced to play a game of chance: getting multiple referrals, hoping to gain timely appointments, visiting different specialists, until the right one is found—if at all.

These factors lead to misdiagnoses, unnecessary treatments, poor quality care, preventable errors and sub-optimal outcomes. Your bottom line is hit with claims related to these issues, and at the same time, you're faced with lower productivity from employees who either are not healthy enough to work or are distracted by health issues. TopDoc Connect is a solution that can change all that.



“Today’s fractured specialty referral system is one of the largest factors contributing to poor health outcomes. With the innovative model of TopDoc Connect, we’re redefining how to access specialty healthcare with quality and objectivity at the forefront.”

Benjamin Safirstein, MD, FACP, FACC
Chief Medical Officer,
ArmadaHealth

Fulfilling an Unmet Need

Employees need **objective**, expert guidance and timely access to the right specialists to confirm diagnoses and receive the most appropriate, fastest and cost-effective treatment plan. Employers need a solution that can help to reduce claims costs as well as have more present, productive and healthy employees.

Developed and run by the leading minds in medicine, TopDoc Connect can fulfill this unmet need for both employers and employees. At TopDoc Connect, we are experts in navigating the specialty care landscape.* We quickly connect your employees to the best specialty physicians who have the exact experience in treating their specific conditions and can help speed them on their journey to better health. **TopDoc Connect saves time and money, and in some cases, can save lives.**

How We Help

You pay a lot to provide healthcare coverage to your employees; now you can reinforce that investment by making sure they get the best care. With TopDoc Connect, you can ensure your employees are partnered with the right specialists to get the most effective care.

Here’s how we do it:

- » **We Focus on Quality:** We don’t just go by what others say is “best.” We objectively screen specialists ourselves using quality indicators developed by the world-renowned medical experts who form our clinical leadership.
- » **We Focus on the Individual:** We provide personal attention and guidance, helping calm fears and offer guidance to the care that’s right for each individual.
- » **We Focus on the Specialization:** After reviewing each individual diagnosis to determine the specialty care that’s needed, we objectively “match” that need to a choice of at least three top doctors who have the precise specialty expertise and experience.
- » **We Focus on Speed:** We help facilitate appointments so your employees can start on their journey to better health, as quickly as possible.

The TopDoc Connect Difference

Traveling down the wrong treatment path can delay delivery of important care, add to costs and jeopardize lives. With TopDoc Connect, **it only takes a phone call** to provide your employees with guidance to the right specialists who can quickly confirm their diagnoses and deliver the right treatment plan.

- » Save the cost of unnecessary claims
- » Enable wellness and disease management programs to be more effective
- » Allow the employee to return to health—and work—faster.

**Not including behavioral health and addiction*

ArmadaHealth is an independent company and does not have any legal or financial relationship with the physicians we recommend.



Sources:

¹ The American Journal of Medicine

² Institute of Medicine

³ New England Journal of Medicine

⁴ American Board of Medical Specialties